

THE PARCR POST

A QUARTERLY NEWSLETTER FOR

PENNSYLVANIA **A**LLIANCE OF **R**ETIREMENT **C**OMMUNITY **R**ESIDENTS

President's Message by Bob Newell

Dear PARCR Members,

As we move into fall, PARCR continues to build momentum across our educational programs, member outreach, and the important work of the CCRC Statute Review Task Force. I want to share where we stand, address some questions members have raised, and look ahead to a busy fall season.

I invite you to attend our next Quarterly Meeting on **Wednesday, October 14, at Londonderry Village in Palmyra** with featured speaker **Susan Saxinger, Executive Director of the Pennsylvania Assisted Living Association**, who will discuss her work and her role on the Pennsylvania Long-term Care Council. Information at right and on page 3. (continued on page 2)

Quarterly Meeting

October 14, 2026 at Londonderry Village, Palmyra, PA

10:00 Social Time with coffee and refreshments

10:30 to 12:30 in-person meeting (also by Zoom)

12:30 Lunch for those preregistered

1:15 One Hour Shuttle Tour of Londonderry Village

Presenter: Susan Saxinger, Executive Director of the PA Assisted Living Association

Topic: Pennsylvania Long-Term Care Council

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PARCR Newsletter 26-NL02



Pennsylvania Alliance of Retirement Community Residents

VISION STATEMENT

Recognized as an enhanced educational and informational environment for PA CCRC residents

MISSION STATEMENT

Promote the exchange of ideas, education, and civic responsibilities of CCRC residents and encourage them to aid in decision making within their communities



Bob Newell
PARCR President
president@parcr.org

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Member Outreach and PARCR's Value

Our Board-led outreach to Resident Association Presidents continues, with Board members making direct contact to share PARCR resources, listen to community concerns, and encourage engagement. The response has been mixed, and we are learning which approaches work best. Board members have been asked to complete their assigned outreach by **November 1** and report back so we can better understand what communities value and where we can improve.

At our September Board meeting, we reaffirmed that PARCR's strength lies in being a **statewide resident voice** on Life Plan Community concerns — providing information on financial, regulatory, and legislative developments, offering educational programs with expert speakers, connecting resident leaders across communities, and participating in statewide work on disclosure, financial oversight, resident rights, and statutory reform. The Board will continue to evaluate ways to strengthen member value and participation.

Why the Task Force Matters

Several members and Board colleagues have asked a fair and important question: **why are we reviewing a statute that has served Pennsylvania since 1984?** The answer is not simply that the law is old. The CCRC landscape has changed dramatically — with more complex organizational structures, multi-site and multi-state providers, increased for-

profit involvement, mergers and acquisitions, and more complicated financial reporting. Pennsylvania's current regulatory structure is largely **reactive**, with intervention typically occurring only after a community is already in serious financial difficulty.

We are committed to a collaborative approach that includes residents, providers, regulators, and the technical expertise needed to get this right — determining whether solutions belong in statute, regulation, administrative guidance, or best practice.

I am genuinely impressed by the work of our Task Force work group chairs — **Keith Stuckey, Ray Pepe, Richmond Shreve, and Joan Martin**. Each has brought dedication, expertise, and a collaborative spirit that is moving this effort forward in real ways. Their work is the heart of the Task Force, and the value they bring cannot be overstated. Read more about the Task Force progress and work group activities on Pages 6 through 8.

Upcoming Quarterly Meetings

Please see details of upcoming meetings on page 4. We welcome suggestions for future topics and encourage anyone interested in the Program Director position to join our team. Please contact me at 717.534.8560 or president@parcr.org.

Warm regards,

Bob Newell

PARCR President



Susan Martin
PARCR Operations Director
operations@parcr.org

The October 14, 2026 Quarterly Meeting will be held at Londonderry Village, Snell Community Room, 1200 Grubb Road, Palmyra, PA, 17078. Registration is now open with a deadline of October 5, 2026. Register for the meeting at parcr.org under the “Events” tab, either on-line or by mail. The lunch cost will be \$21. A one-hour shuttle tour will be offered after lunch which requires registration.

As a point of clarification as to who may attend the meetings, the liaisons of each community and individual members are always welcome as a part of their membership to attend the meetings. But also, community residents are welcome to register and attend meetings for presentations that are of interest to them. Perhaps they may enjoy the experience and become aware of the value proposition which PARCR offers and decide to join, at \$30 per year. PARCR encourages resident involvement and the resident voices in expressing legislative actions. It is the responsibility of each community leadership to participate in the meetings and programs, share the PARCR information with their community residents, participate, and contribute to PARCR activities.

It is the responsibility of the community liaisons to share the information gathered from the PARCR meeting programs with their residents. The liaisons can share the PARCR programs with their community’s residents by setting up a Zoom connection for the actual

meeting or sharing the meeting’s program when posted on the website. It is important for the community leadership and residents to understand what PARCR offers to them. Communication and participation are important ways PARCR can serve Life Plan Communities of Pennsylvania.

The Board is broadening its options of programming. In addition to the quarterly meetings, PARCR is planning sessions on topics of interest that members have requested. Watch for notices of the special programs in the PARCR POST and emails. For example, On **November 9 at 3:00 p.m.**, we will offer a Zoom program featuring **Jill Vitale Aussem**, a Colorado-based CCRC CEO and author, on resident involvement in community governance. We will share a brief preview interview at the October Quarterly Meeting. I encourage communities to consider hosting group-viewing opportunities.

The PARCR Board recently reaffirmed that PARCR’s strength lies in being a **statewide resident voice** on Life Plan Community (CCRC) concerns — providing information on financial, regulatory, and legislative developments, offering educational programs with expert speakers, connecting resident leaders across communities, and participating in statewide work on disclosure, financial oversight, resident rights, and statutory reform.

Susan Martin
 PARCR Operations Director



Upcoming Meetings

January 13, 2027 Quarterly Meeting

The January meeting will be held at Bethany Village, Mechanicsburg, PA. The scheduled program will be a presentation by Terrence Carolan, MSPT, MBA, Managing Director, Medical Rehabilitation and Aging Services, and Julia Meashey, MA, Senior Business Development, Specialist Aging Services, CARF International. They will introduce CARF - an independent, nonprofit, international accreditation and standards setting organization founded in 1966 and its work with CCRCs across the country.

In addition, we will get legislative and advocacy updates from LeadingAge PA, and a representative of Bethany Village will give us highlights of their community.

Quarterly PARCR Meeting Date	Meeting Location
Wednesday, April 14, 2027	To Be Determined
Wednesday July, 14, 2027	To Be Determined
Wednesday, October 13, 2027	To Be Determined

Additional Programs:

On **November 9, 2026 at 3:00 p.m.**, we will offer a free Zoom program featuring **Jill Vitale Aussem**, a Colorado-based CCRC CEO and author, on resident involvement in community governance. We will share a brief preview interview at the October Quarterly Meeting. Communities are encouraged to consider hosting group-viewing opportunities.

Sign up information will be posted in the Events tab at www.parc.org.

If your community has the needed facilities and is willing to host a meeting, please contact the meeting coordinator, Karen Overly Smith, at mtgcoord@parcr.org. Information on the facilities, equipment, and services needed to host a meeting can be found at parcr.org under the "About Us" tab entitled "Meeting Arrangement Notes."



Joan W. Martin
PARCR Legislative Affairs Director
legislative@parcr.org

Budget and Workforce Advocacy

State Budget 2026-2027

On July 12, 2026, the General Assembly passed and Governor Shapiro signed a bipartisan compromise bill that does not raise broad-based taxes or tap the Rainy Day Fund to operate the Commonwealth for fiscal year 2026-2027.

The \$50.8 billion bill did not include the Medicaid nursing home payments advocated for by LeadingAge PA and PARCR members.

The enacted budget does, however, establish a 0.86 Budget Adjustment Factor (BAF) floor for nursing homes and provides a 3.9% rate increase for the LIFE program. According to LeadingAge PA, The BAF floor represents a meaningful step toward strengthening the nursing home funding system and supporting providers' long-term sustainability. The increased LIFE funding will help ensure access to this comprehensive care model, allowing more older adults to remain safely in their homes and communities.

To tackle the urgent shortage of direct care workers in Pennsylvania and eliminate barriers, LeadingAge PA is leading on a set of workforce-focused bills that seek to update training requirements, broaden access to caregiving careers, and encourage early engagement with aging services professions. Please help move these three bills forward!

Senate Bill 114: Allows student and graduate nurses to take the CNA exam upon completion of relevant coursework, standardizes curriculum and competency testing statewide, and ensures timely program approvals by the Pennsylvania Department of Education, among other needed reforms.

Senate Bill 115: Allows Direct Care Workers in personal care and assisted living to take an alternative competency exam to demonstrate their skills, as some skilled caregivers lack a high school diploma (HSD) or GED or access to these documents.

Senate Bill 116: Enables high school juniors and seniors to earn up to two credits toward graduation for working, either paid or volunteer, in aging services.

Take action at this link: <https://www.leadingagepa.org/advocacy-policy/take-action>

PARCR will share refreshed VoterVoice calls to action as LeadingAge PA develops them. We encourage you to take action and email your state lawmakers, even if you have already done so. Please also share the call to action far and wide throughout your organization and encourage your friends and family members to participate.

Please contact me if you have any questions.

Joan W. Martin

PARCR Legislative Affairs Director



Task Force Update

The Task Force held its fifth meeting on **August 27, 2026 at Landis Homes**, and the work groups are gaining real momentum. We were honored to host **Jeffrey Trendel, Deputy Commissioner of the North Carolina Department of Insurance**, who shared North Carolina's experience rewriting its CCRC statute. His key message: define the problem before drafting a solution, include all stakeholders, allow time for consensus, and resolve disagreements before approaching the legislature.

Bob Newell, Task Force Chair, has arranged a meeting on October 26, 2026 between Jeffrey Trendel and officials at the PA Department of Insurance who oversee CCRCs for information sharing on the process of updating the North Carolina CCRC statute.

The Task Force includes four work groups that are actively engaged. The four work groups are as follows:

Financial Solvency and Monitoring — reserve calculations, liquidity, financial ratios, early-warning indicators, and multi-site provider challenges.

Disclosure and Resident Contracts — approximately 20 areas identified for improvement. Current Pennsylvania disclosure statements range from 89 to 259 pages, making meaningful comparison nearly impossible for prospective residents.

Resident Rights, Governance, and Best Practices — approximately 30 possible resident rights consolidated into 16, with substantial agreement between residents and providers on many best practices.

Enforcement and Regulatory Oversight — eight areas under review, including Department authority, examinations, enforcement tools, and regulatory staffing/funding.

Importantly, the Task Force includes provider representatives from Garden Spot, Pleasant View, Moravian Manor, Masonic Village, and Landis Homes, and several are actively engaged. There is emerging common ground, particularly around standardized disclosure statements, and the Pennsylvania Department of Insurance has expressed interest in improved uniformity of these required submissions.

The Task Force's next meeting will be held on **October 30, 2026 at Moravian Manor Communities**, with work group presentations and a discussion of CARF International accreditation standards.

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Task Force Update

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Another important step in the Task Force's work occurred when Joan Martin, PARCR Vice President and Task Force work-group chair, and I met with Deputy Commissioner Buono, Ms. Veronikis, and members of the Pennsylvania Insurance Department's Division of Market Analysis. This was PARCR's first meeting with the Department in this capacity and provided an important opportunity to introduce PARCR and the CCRC Statute Review/Rewrite Task Force and to begin what we hope will be an ongoing dialogue.

The meeting was especially valuable because we were able to learn more about the Department's responsibilities under the Continuing Care Provider Registration and Disclosure Act, including its review of provider filings and disclosure statements, monitoring of financial information, examinations, statutory responsibilities, and broader consumer-protection role. We also had the opportunity to explain the purpose and approach of the Task Force and the importance we place on bringing the resident perspective to the review.

We emphasized that the Task Force has not begun with a predetermined outcome. Our work may ultimately point toward targeted statutory amendments, broader modernization, administrative guidance, or a conclusion that particular elements of the existing framework remain appropriate. Our objective is to develop a well-informed and practical understanding of whether the current framework continues to meet the needs of residents, providers, regulators, and the Commonwealth.

The discussion also highlighted the potential value of greater consistency in Pennsylvania's disclosure statements. We discussed whether greater uniformity might be advanced through Department guidance, model materials, or other administrative approaches, either independently or in conjunction with any future statutory changes. We shared information from North Carolina as one example of how complex consumer information might be organized. The Department expressed interest in exploring the concept of greater uniformity.

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Task Force Update

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Perhaps most importantly, Department representatives indicated an interest in attending future Task Force meetings, as schedules and Department procedures permit. We welcome that participation. The Department's firsthand experience with financial filings, disclosure statements, examinations, statutory interpretation, and identifying and addressing financial concerns can provide an important perspective as the Task Force continues its work.

We have also scheduled a follow-up Zoom meeting in October with the Pennsylvania Deputy Commissioner and members of his department, together with Jeffrey Trendel, Deputy Commissioner of the North Carolina Department of Insurance. This will provide an opportunity to continue the dialogue begun with the Pennsylvania Department and to share North Carolina's experience with the Pennsylvania officials involved in the current review. We believe this continued exchange of information can be valuable as the Task Force examines the issues before it.

This meeting and the planned follow-up represent important steps in building the collaborative process we envisioned from the beginning. We will continue to keep the Department informed as the Task Force progresses and look forward to maintaining an open line of communication. Our goal remains a thoughtful, evidence-based review that respects the responsibilities of regulators and providers while keeping the interests of current and prospective residents clearly in view.

Additional Subject Matter Expert Resources:

A December, 2026 Task Force presentation by A.V. Powell on actuarial analysis and financial transparency is planned which will inform several work groups' specific topic areas. Mr. Powell is a nationally known consulting actuary who has specialized in consulting with retirement communities for more than 30 years



NaCCRA Update

Richmond Shreve, NaCCRA Representative

National Continuing Care Residents Association

NaCCRA Is Building a Stronger National Network

Several developments this fall point toward a stronger and more connected NaCCRA.

Work is underway on a redesign of the NaCCRA homepage. The goal is not simply a more attractive website, but a clearer front door to the organization—one that quickly shows residents who NaCCRA is, what resources are available, and how state associations and individual residents can participate. The redesign will also make NaCCRA's own identity more prominent and provide easier access to forums, publications, webinars, and other frequently changing material.

At the same time, NaCCRA has completed a new affiliate brochure built around a simple message: **"Together we find better answers."** The brochure reflects a broader effort to explain the value of a national resident network. Residents facing questions about governance, finances, contracts, care, or community life can draw upon the experience of people in communities across the country rather than approaching each issue in isolation.

That national network is also expanding. Resident organizations in **California and Maryland have decided to become NaCCRA affiliates**, adding to a growing collection of state and community organizations with somewhat different structures but a common interest in strengthening the resident voice.

A related initiative may ultimately be even more important. NaCCRA is developing a more systematic approach to identifying and publishing **best practices** for continuing care retirement communities. The objective is to move beyond reacting to individual problems. By bringing together resident experience, research, professional standards, and examples of communities that do things well, NaCCRA can help residents and providers recognize practices that support strong, trustworthy communities.

Taken together, these projects represent more than organizational housekeeping. They are pieces of the same strategy: connect residents, preserve and share what they learn, and give them useful tools for strengthening the communities in which they live.



Londonderry Village

A COMMUNITY ROOTED IN BRETHREN VALUES

A Community of Possibility

At Londonderry Village, more than 620 residents call our community home. Residents have opportunities to discover new interests, build friendships, stay active, pursue passions and make the most of each day. Just as important, residents have security, knowing that support and care are available as their needs change. With a full continuum of living options all within one community, Londonderry Village gives residents the freedom to embrace what's possible today while providing peace of mind about health changes.

Fox Run Phase 2: Our newest additions

Fox Run continues to grow at Londonderry Village. Since completing Phase I, we have continued making steady progress on **Phase II**, expanding this neighborhood of independent living homes. Fox Run offers the space and privacy of a home of your own, along with the convenience and connection of life at Londonderry Village. The neighborhood features Carriage Homes, Townhomes and Hybrid Villas, giving residents a variety of home styles to choose from. Each offers comfortable, low-maintenance living with the opportunity to enjoy your own space while being part of the larger Londonderry Village community. With Phase II now underway, more homes are taking shape in Fox Run.



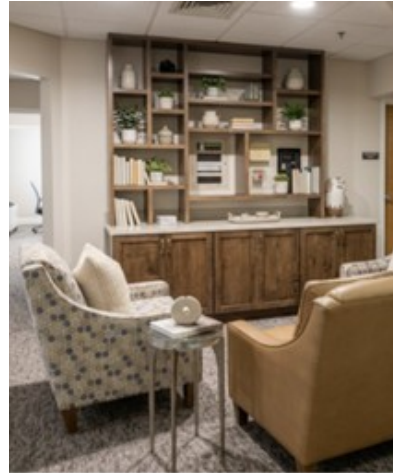
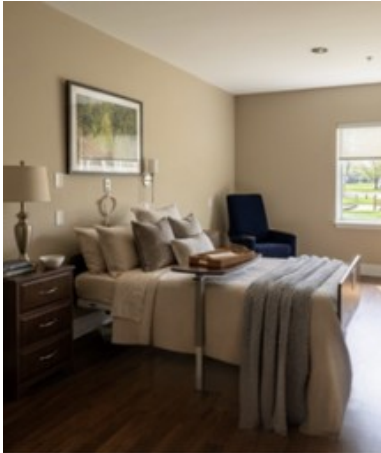
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Londonderry Village

A COMMUNITY ROOTED IN BRETHREN VALUES

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Age in Confidence at Londonderry Village

- **Barteit Haven Memory Care Unit**

At **Barteit Haven** in Londonderry Village, residents with memory loss, dementia, or Alzheimer's receive compassionate, specialized care in a secure environment. The facility features 16 private rooms with bathrooms for comfort and dignity. Thoughtful design promotes well-being through personalized routines, meaningful activities, and a secure courtyard. Innovative dementia care approaches like Living GEMS® and It's Never 2 Late™ focus on each resident's unique abilities and life story.

- **Leffler Transitional Care**

Londonderry Village's **Leffler Transitional Care Neighborhood** offers personalized short-term rehabilitation for individuals recovering from surgery, illness, or injury. With 15 private beds, it focuses on healing and smooth transitions home or to further care. Residents benefit from physical, occupational, and speech therapy, along with tailored care plans from an experienced team.

- **Our Small Homes**

A more intimate approach to long-term nursing care. Each home is designed for just 10 residents, with private bedrooms, shared living and dining spaces, and an open kitchen.

For more information, contact us at **717.641.4344**

PARCR LEADERSHIP TEAM

OFFICERS	BOARD MEMBERS	BOARD MEMEBRS	ADVISORS/OTHERS
President <i>Robert Newell</i> Moravian Manor	<i>Marlin Gibble</i> Pleasant View Communities <i>Keith R. Stuckey</i> Moravian Manor	<i>Susan Martin</i> Normandie Ridge Operations Director	<i>Jonathan Hollinger</i> President/CEO Pleasant View Communities
Vice President <i>Joan W. Martin</i> Homestead Village Legislative Affairs Director and News- letter Editor	<i>Karen Overly Smith</i> Messiah Village Meeting Coordinator <i>Dale Meadowcroft</i> Bethany Village Webmaster	<i>Raymond Pepe</i> Bethany Village <i>Monte Avery</i> Bethany Village	<i>Steve Lindsey</i> , CEO Garden Spot Communities <i>Larry Zook</i> , President/CEO Landis Communities
Secretary <i>Josh Stroup</i> Moravian Manor	<i>Alice Crozier</i> Pennswood Village <i>Lowell Starling</i> Bethany Village	<i>Board Member</i> Vacant	Marketing Director <i>Vacant</i> Program Director <i>Vacant</i>
Treasurer <i>Mary Ann McSparran</i> Moravian Manor	<i>Richmond Shreve</i> Pennswood Village NaCCRA Representative		

OFFICIAL WEBSITES & CONTACTS

LeadingAge PA: www.leadingagepa.org

Austin Cawley, Director, Legislative Affairs, acawley@leadingagepa.org

NaCCRA (National Continuing Care Residents Association): www.naccra.com

Richmond Shreve, PARCR Representative, rbshreve@hotmail.com

THE PARCR POST INFORMATION

THE PARCR POST is a quarterly newsletter for **PENNSYLVANIA ALLIANCE OF RETIREMENT COMMUNITY RESIDENTS**. Its purpose is to share PARCR information and ideas/happenings from PARCR member CCRCs. If you are a PARCR Member Community Staff Contact and would like to share an article of interest from your community, contact the editor at parcrpost@parcr.org.

THE PARCR POST
parcrpost@parcr.org



Pennsylvania Alliance of
 Retirement Community Residents

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Joan W. Martin
 Editor